

We are now able to provide Endpoint Virus Protection from Symantec's SME Division which is a cloud based Anti-virus / Firewall / Web Checker. This is not only one of (if not the) best Anti-virus solution but we've also managed to remove the minimum 5 order limit so home users as well as businesses can benefit from the added protection.

Installation is currently free (Mac or PC) and the cost is £4.50 inc. per month per computer.

#### What is Symantec™ Endpoint Protection.cloud?

Symantec Endpoint Protection.cloud helps protect Windows-based desktops, laptops and file servers with advanced technologies for antivirus, antispyware, firewall and host intrusion prevention – all managed from a single Web-based management console.

#### What is the difference between Symantec™ Endpoint Protection and Symantec Endpoint Protection.cloud?

Symantec Endpoint Protection is primarily an on-premise product, whereby Symantec Endpoint Protection.cloud offers comprehensive cloud-based security services, which includes real time visibility and management of each endpoint regardless of the geographic location or network environment.

#### What size of organisation is Symantec Endpoint Protection.cloud suitable for?

Symantec Endpoint Protection.cloud is normally recommended for organisations with 5 to 250 users however larger organisations have found the service to be a suitable solution for their requirements.

#### Has Symantec Endpoint Protection.cloud received any awards which have been recognised by the industry?

Symantec Endpoint Protection.cloud has received numerous awards including Passmark Performance Benchmark Testing where Symantec Endpoint Protection.cloud was ranked #1.

#### What are the key features of Symantec Endpoint Protection.cloud?

- Performance enhancements
- Scan performance mitigation.
- Reduced Memory usage means Endpoint.cloud has minimal effect on computer performance.
- Real-time spyware protection

Auto Protect is used for detection, Endpoint.cloud always runs in real-time and does not download virus definitions at any set time, as soon as a threat is found on the internet Endpoint.cloud is immediately updated to protect your computer.

#### • Exclusions

Simple exclusions for corporate approved applications, using the easy to use web portal exclusions can be set and managed to exclude folders and files from scanning if required.

#### • Automatic removal Of Threats

Files, registry entries, load points.

#### • New client user interface

The new user interface makes using the software very simple.

#### • Symantec SONAR Threat Scan

- Uses heuristics to analyse process behaviour to detect characteristics of threats and suspicious behaviour.
- Does not rely on file signatures.
- Uses behavioural signatures.
- Detects zero-day threats.
- Is enhanced by Symantec Insight.

#### • Smart Firewall

- Smart firewall lets administrators manage network traffic flowing in and out from networked computers.
- Defends against hackers with a quiet two-way firewall. The Smart Firewall monitors the communications between protected user desktops and laptops and other systems on the Internet.



- **Browser Protection**
- Protect Internet Browser's from being hijacked and against drive-by downloads from malicious Web sites, proactively blocking new or unknown malware programs before they attack computers and spread across your corporate network.
- **Download Intelligence**
- Endpoint Protection.cloud uses the reputation database to check the status of a file before it is downloaded and executed by the user, providing the most up to date protection against emerging threats.

#### **What is the timeframe required for implementation?**

- The timeframe of implementing Symantec Endpoint Protection.cloud is much shorter than a traditional implementation, due to the elimination of onsite management hardware and software installation. Each implementation time frame may differ depending on the environment size but it typically takes a week to go live from the date of order.

#### **What type of reporting is available through Symantec Endpoint Protection.cloud?**

- Alert History — A historical view of alerts/events that have occurred for one or more users.
  - Security Audit — A historical view of user generated events.
  - Firewall History — Provides a summary of firewall events for one or more computers.
  - Risk Detection — Details the numerous types of risks detected in one or more computers.
  - Security Overview — Provides a summary of the overall security of all computers.
  - Reports can be exported into PDF, HTML and XML formats.
- \*Administrators can run on-demand reports to choose to schedule reporting at specified intervals and send via email for review.

#### **How simple is it to implement Symantec Endpoint Protection.cloud into your organization?**

Deploying Symantec Endpoint Protection.cloud is simple and can be deployed in the following methods:

- **Email invitation:**
- We send you and email invitations to download the Protection Agent for Endpoint Protection.cloud.
- Allows computer user to perform the installation themselves without administrator intervention.
- An Administrator can revoke the invitation, if necessary.

#### **What are the impacts of installing Symantec Endpoint Protection.cloud on a Microsoft Exchange server?**

- Symantec Endpoint Protection.cloud will automatically detect the exchange server and will not interfere with any mail flow.

#### **How does Symantec Endpoint Protection.cloud affect the performance of the user's machine during definition updates and virus scans?**

- The performance of the user's machine won't be affected as the services delivered by Symantec Endpoint Protection.cloud have been enhanced by scan performance mitigation and reduced memory usage.

#### **How does the corporate policy apply to remote users?**

- Automated updates occur transparently over an Internet connection to help keep employee systems current and consistent with policies, even when they're not logged into the VPN.

#### **Pricing**

Endpoint costs £3.75 per month per machine + V.A.T. (£4.50 inc)  
Installation is sent via an email link to each machine and is F.O.C.

A free management portal is available on orders of 5 or more.

